

EL VALLE

Dear xxxxx,

Bergen, May 16 2014

Thank you for your enquiry regarding our villa on El Valle Golf Resort. To allow us to confirm your date, a Booking form is enclosed with Conditions of let. Please complete both, and return them *signed* to us, either as a pdf-document by email or by mail to:

Paal Kahrs Eiendom AS
Strandgaten 59
NO-5004 Bergen
Norway

E-mail: ck@kahrs-eiendom.no

Booking Dates:

Deposit: 500,- Euros

Rental: ,- Euros

of Persons **N**

Bank: Handelsbanken

Bank Adress: Kokstaddalen 18, NO-5275 KOKSTAD, NORWAY

Account holder: Paal Kahrs Eiendom AS

IBAN:

BIC:

The deposit confirms your booking. This will be returned to you once we are in receipt of a confirmation that the villa has no breakages or damage (approximately 7 days after the departure). *Please mark your payment with your name.* The rent is to be paid into the same account no later than six weeks prior to your arrival (mid July) and included in the rent for **5** persons are:

Meet and greet

Water, gas, and electricity

Wifi and Satelite TV including Sky Channels

Made up beds

Launder of linen, bathroom and beach towels

Departure clean

Upon receipt of the deposit and signed form, your booking will be confirmed. We will email you the address and directions to the villa. Please make a direct appointment with our English Key Holder, Mr Mike Nicholas to confirm your arrival time and hand over of keys. He can be contacted by mobile +34 627 995 687 or e-mail mail@valley.eu.com

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Villa Kahrs – El Valle Golf Resort Booking Form

Name of all Guests: *The first Person deemed to be the principle guest for let and should sign the conditions of the letting form and provide for details below:

NAME	NAME	NAME
1*	2	3
4	5	

Address:

Street and number
Town/City
County & Post Code
Mobile number/email

Arrival and departure:

Arrival:	Departure:
Arrival airport:	Landing time:

If you have any further questions, please call us at +47 95 03 44 68 or send us an email. Welcome to El Valle, and thank you once again and we look forward to hearing from you.

Yours Sincerely,

Christine Kahrs

KAHRS
EIJENDOM

EL VALLE

El Valle Golf – The following Conditions of Let will allow for a comfortable and enjoyable stay for all of our guests.

GENERAL

1. The principle named below and stated in the confirmation letter is held responsible for villa and the other guests during their stay.
2. The accommodation sleeps up to twelve people in a five bed roomed villa including two Z beds and is equipped accordingly. No additional guests can be provided for without prior consent as this may impair the enjoyment of others
3. The property will be available from 17.00 hrs. on the date of arrival and should be vacated by 10.00 hrs on the departure day. Any alterations to this arrangement should be agreed with us on the booking forms and will be met if the outgoing or incoming tenants are not inconvenienced.
4. The refundable deposit of 500 euros paid on confirmation of the booking will be returned within 7 days of your departure, following a damage and breakage check by the key holders. Normal wear and tear is accepted.
5. The full payment amount will be confirmed to you on your booking advice but should be paid by no later than 6 weeks before your arrival date. The rental fee should be deposited in the CajaMurcia bank account detailed in the booking form.
6. Once confirmed the price of your rental cannot be changed. The prices for the year or season may change due to market forces however no price decrease will be refunded or increase charged.
7. Any complaints regarding facilities or the villa itself should be addressed to us during your stay on **+34 627 995 687**. Complaints following your departure cannot be reasonably dealt with.
8. Maintenance work on the resort such as gardening is essential to the aesthetics of the area. Security patrols, both in small vehicles, on mopeds and on foot are frequent to secure the resort. No disturbance is intended and no responsibility is held by either the owner or agent for work in progress that is outside their control. Should any disturbance be evident to us prior to your arrival or at the time of booking, we will make this known to you.
9. The property is new and we would ask that you respect this for the benefit of future guests by leaving all facilities in good working order and the condition they were found.
10. Travel and key collection details will be sent to you once full payment is made and acts as your receipt
11. No pets are allowed.
12. Broadband access: login and password will be given at arrival, and any use in the rental period is your responsibility. No criminal activity are accepted.
- 13. NO SMOKING IN VILLA**

POOL/TERRACES

1. **Sufficient holiday insurance should be arranged by the parties included in the booking.**
2. The villa has an open pool and as such no responsibility for personal safety or belongings is borne by the owner or agent. Adults would reasonably be expected to look after their own safety and that of any infants or children in their care.
3. A hand-net is provided for the daily removal of insects and leaves for your convenience.
4. One access visit per week may be required during your stay to clean and maintain the pool.
5. Please consider the major damage done to pool pump equipment through sun-screen usage and encourage members of your party *to shower before bathing*. An outside shower is provided for this purpose.
6. The villa has a top terrace which should be used safely and not for purposes that may cause damage to health or property, e.g. pool access/barbeque use

CANCELLATION

1. Cancellation after deposit and prior to full balance being paid will result in 75% of deposit being retained for admin costs
2. Cancellation after full rental paid (e.g. within 6 weeks of stay) will result in full deposit plus 50% of rental paid being retained, to cover admin and possible loss of custom.
3. Cancellation within two weeks of stay will result in full deposit and 100% of rental paid, being retained to compensate for definite loss of custom.
4. Replacement bookings will be sought immediately by ourselves and can be accepted from your party in order to secure retained funds return

EXTRAS (crossed in box if applicable)

- Welcome pack can be included at a cost of 30 euros for the following; Bread, Eggs, Ham, Butter, Milk, Tea, Coffee, Water, Fruit Juice. Please pay the keyholder on arrival.**
- Pool heating 200 Euros Extra**

I agree to the terms and conditions above: NAME

SIGNEDDATE.....